# TSTC Culture of Caring COVID-19 Response & Resources

## **Advocacy & Resource Centers**

The Advocacy & Resource Centers (ARCs) are committed to serving our students during the COVID-19 operational changes. Through values-driven, intentional actions, Texas State Technical College is dedicated to addressing student-defined needs, eliminating barriers, and helping our students to success.

- Food Pantry Students have access to our on-campus food pantries while supplies last. Please read below for a list of local pantries in your area.
   Students are encouraged to visit their local TSTC Food Pantry for food and hygiene products.
- Emergency Aid As a college, we are committed to a Culture of Caring for our students. If you find yourself in need of any of the basic necessities, TSTC has limited funds to help. Apply for emergency aid here <a href="http://bit.ly/TSTCemergencyaid">http://bit.ly/TSTCemergencyaid</a> and a TSTC representative will contact you.
- Advocacy & Resource Center (ARC) staff Facing a difficult time fulfilling basic needs, like food, housing, childcare or healthcare? Your TSTC ARCs are available to help you via video or phone. They can be reached at:

325-734-3645 (Brownwood, Breckenridge, Sweetwater, Abilene) Michael LeRoux

903-923-3301 (Marshall) Rachel Myrick

254-867-3066 (North Texas, East Williamson Co, Waco) Misty Kaska

346-239-3233 (Ft Bend) Tiesha Alston

956-364-4370 (Harlingen) Belinda Palomino

# **Counseling Services**

Find resources from Mental Health America here: <a href="https://mhanational.org/covid19">https://mhanational.org/covid19</a>

TSTC Counselors are available for free counseling sessions via video or phone. They can be reached at:

325-734-3653 (Brownwood, Breckenridge, Sweetwater, Abilene) Amy Buchanan

903-923-3318 (Marshall, Fort Bend, Harlingen) Angela Bross

254-867-2996 (North Texas) Shanta Williams

254-867-3026 (East Williamson Co) Courtney Moltzer

254-867-2999 (Waco) Colby Walters

#### Internet Access for Students

#### Comcast

Comcast will make it easy for low-income families who live in a Comcast service area to sign up by offering new customers 60 days of complimentary <u>Internet Essentials</u> service. They are also increasing Internet speeds for the Internet Essentials service from 15/2 Mbps to 25/3 Mbps for all new and existing customers, which will be the speed of the service going forward. In this way, they will ensure that Internet Essentials customers will be able to use their Internet service for all their increased needs as a result of this health crisis.

## **Xfinity Wi-Fi Hotspots**

Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, <u>visit online here</u>.

#### AT&T

AT&T is waiving data overage fees to all customers so that families and students can stay connected during the pandemic. The company is promising not to terminate the service of any customer over the next 60 days.

All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data. Additionally, AT&T will continue to offer internet access for qualifying limited income households at \$10 a month through the Access from AT&T program. AT&T is also providing free access to its public WiFi hotspots.

### **Spectrum**

Spectrum will <u>provide free internet access</u> to students. The company will install broadband and WiFi in new student households free of charge and provide access for 60 days. The offer is available to families with both K-12 and college students. The company says it will also open its WiFi hotspots to the public.

# **Local Resources**

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All Campuses:	
Enterprise Rentals	During COVID-19:  Rental Age has been dropped to 18-years-old  Online prices have been lowered  Drop fee is waived for destinations within 1.5 miles
Banks Offering Mortgage Relief	<ul> <li>Bank of America</li> <li>Capital One</li> <li>Chase</li> <li>Citibank</li> <li>PNC Bank</li> <li>Truist</li> <li>Wells Fargo</li> </ul>
Texas Health and Human Services	Visit <u>yourtexasbenefits.hhsc.texas.gov</u> to view potential resources for you and your family.

A	Abilene:
Food Pantry	Christian Service Center 3185 N. 10th St. Abilene, TX 79603 (325) 673-7531
	Beltway Park Church 4009 Beltway S. Abilene, TX 79606 (325) 692-6540
	Food Bank of Abilene Inc. 5505 N. 1st St. Abilene, TX 79603 (325) 695-6311
Housing	Abilene Housing Authority 1149 E. South 11th Street Abilene, TX 79602 (325) 676-6385
Medical	Abilene – Taylor Co. Public Health District 1902 Shelton St. Abilene, TX 79603 (325) 676-6634
	Presbyterian Medical Care Mission 1857 Pine St. Ste. 100 Abilene, TX 79601 (325) 672-5601
	West Texas VA Health Care System 3850 Ridgemont Drive Abilene, TX 79606 (325) 695-3252
	Shackelford County Hospital District 450 Kenshalo St. Albany, TX 76430 (325) 762-3661
Counseling/Mental Health	Betty Hardwick MHMR 2616 S. Clack St.

	Abilene, TX 79606 (325) 690-5100  Oceans Behavioral Hospital 4225 Woods Place Abilene, TX 79602 (325) 691-9900
Childcare	West Central Texas Workforce Center – Child care Services 500 Chestnut, Suite 1100 Abilene, TX 79602 (325) 795-4200
Legal Aid	Legal Aid of NorthWest Texas - Abilene 500 Chestnut St. Ste. 901 Abilene, TX 79602 (325) 672-7913 *Serves 13 additional counties
Utility and Rental Assistance	Financial Assistance Agency – St. Vincent de Paul Society (325) 672-0623  Christian Service Center 3185 N. 10th St. Abilene, TX 79603 (325) 673-7531  Salvation Army 1726 Butternut St. Abilene, TX 79602 (325) 677-1408

<u>Breckenridge:</u>	
Food Pantry	First Baptist -Breckenridge 301 S. Rose Ave. Breckenridge, TX 76424 (254) 559-2295
Housing	Breckenridge Housing Authority 911 N. Payne St. Breckenridge, TX 76424 (254) 559-5996
Medical	Shackelford County Hospital District 450 Kenshalo St. Albany, TX 76430 (325) 762-3661
Counseling/Mental Health	Betty Hardwick Center 1612 W. Walker St. #200 Breckenridge, TX 76424 (254) 522-3490

<u>Brownwood:</u>	
Food Pantry	Good Samaritan Ministries 305 Clark St. Brownwood, TX 76801 (325) 643-2273
Housing	Brownwood Housing Authority 1500 Terrace Dr. Brownwood, TX 76801 (325) 646-0790
Medical	Brownwood Regional Medical Center 1501 Burnet Rd. Brownwood, TX 76801 (325) 646-5459
Counseling/Mental Health	Center for Life Resources 408 Mulberry St. Brownwood, TX 76801 (325) 646-9574
Childcare	Brownwood Workforce Center 2202 Highway 377 South Brownwood, TX 76801 (325) 646-1591
Legal Aid	Legal Aid of NorthWest Texas – Brownwood 300 N. Fisk Ave. Brownwood, TX 76801 (325) 646-8559
Utility and Rental Assistance	Good Samaritan Ministries 305 Clark St. Brownwood, TX 76801 (325) 643-2273  Salvation Army 403 Lakeway Dr. Brownwood, TX 76801 (325) 646-5369

<u> </u>	t. Bend:
Financial Support	Workforce Solutions 28000 Southwest Fwy, Rosenberg, TX 77471 281-344-0279, Racheal Mayes (can help with childcare costs, tuition, book fees, and clothing)
Food Pantry	Fort Bend County Social Services 4520 Reading Road, Suite A-900 Rosenburg, TX 77471 281-238-3502
	Houston Area Urban League 1301 Texas Ave, Houston, TX 77002 713.393.8700, www.haul.org
	Joseph House 7802 Jensen Drive, Houston, TX 77093 281.936.8175, Livingwateriam@at t.net
Health Services	Access Health 400 Austin St., Richmond, TX 77469 281.342.4530
	Fort Bend County Social Services 4520 Reading Road, Suite A-900 Rosenburg, TX 77471 281-238-3502
	Houston Area Urban League 1301 Texas Ave, Houston, TX 77002 713.393.8700 www.haul.org
	United Way Thrive- Fort Bend Center 12300 Parc Crest Dr, Stafford, TX 77477 281-207-2304
Mental Health Services	Texana 4910 Airport Blvd, Rosenberg, TX 77471 281-342-0090
Veteran Services	VA- Community Resource and Referral Center 1418 Preston, Houston, TX 77030 1877.424.3838

<sup>\*</sup>Call 211 or go to 211texas.org for additional resources in your area.\*

	United Way Thrive- Fort Bend Center 12300 Parc Crest Dr, Stafford, TX 77477 281-207-2304
Other	United Way Thrive- Fort Bend Center 12300 Parc Crest Dr, Stafford, TX 77477 281-207-2304 (can help with car payments, insurance, car repairs, utilities, rent, and VA benefits)

## <u>Harlingen:</u>

## **Food Pantry**

RGV Food Bank 8am-5pm (Provide proof of address or utility bill) 724 N Cage Blvd, Pharr, Texas

RGV Food bank is too far from my location, is there another option? You can call 956-682-8101 to find a pantry near you.

Loaves & Fishes

Harlingen Office: 514 South E Street Harlingen, TX 78550

Phone: 956-423-1014

Raymondville Office: 688 W Kimball Ave Raymondville, TX 78580

Phone: 956-699-2170

Dinner Service Only M-F 4:00pm -5:45pm / Sat-Sun 4pm-5pm

Salvation Army Food Bank

Application Needed - take ID, Social Security #'s for all household members, baby/toddlers Birth Certificate, check stubs, estimate of bills per month, copy of lease/housing

201 E Monroe Ave, Harlingen

956-423-2454

Monday - Thursday 9:00am-12:00pm/ 1:00pm-3:30pm

Friday & Sunday 1:00pm-3:30pm

Closed Saturday

Live Now Ministries/ARK Sanctuary

951 N Oscar Williams Road San Benito, TX 78586

956-734-8341

One Stop Center, Medical Clinic, Food Bank/Soup Kitchen, Homeless Veterans & Family Shelter, Job Bank, Veterans Outreach

San Benito Food Pantry - Residents Only

160 E Stenger (rear)

Distribution Wednesdays Only 8:00am-12:00pm

956-399-1659

Our Lady of Good Counsel Pantry- Brownsville Residents & Surrounding areas only

1055 Military Highway, Brownsville Tx

Distribution Every 1st three Wednesdays of the month - 9:00am-11:00am

Picture ID Needed

	Primera Iglesia Rosa De Saron Pantry 101 N Georgia Ave Mercedes Tx 956-345-8191 Every Tuesday 7:00-8:00pm Drive Thru Only No Application, take ID and proof of residence, Dorm Students provide a letter from Housing
Transit	Transit - Rio Grande Valley Valley Metro, need TSTC Student ID Information Line: 1-800-574-8322 Phone:(956) 969-5761 Check route maps here: <a href="http://www.lrgvdc.org/valleymetro/">http://www.lrgvdc.org/valleymetro/</a>

	<u>Hutto:</u>	
Housing	Georgetown Housing Authority 1702 Hart Street, Georgetown, TX 78626 (512) 863-2514	
	Round Rock Housing Authority 1505 Lance Lane, Round Rock, TX 78680 (512) 255-9159	
	Taylor Housing Authority 311 E. 7 <sup>th</sup> St., Taylor, TX 776574 (512) 352-3231	
Medical	Cedar Park Public Health Center 350 Discovery Blvd. # 102 Cedar Park, TX 512-260-42-4240	
	Georgetown Public Health Center 100 W. 3rd St. Georgetown, TX 78626 512-943-3640	
	Round Rock Public Health Center 355 Texas Avenue Round Rock, TX 78664 512-248-3257	
	Taylor Public Health Center 115 W. 6th Street, Taylor, TX 76574 512-238-2121	
Counseling/Mental Health	Counselors of Texas 301 Hester's Crossing Rd. #202, Round Rock, TX 78681 (512) 388-4660	
	Bluebonnet Trails Community Services 1009 North Georgetown St., Round Rock, TX 78664 (844) 309-6385	
	Williamson County Social Services 211 Commerce Blvd #114	

	Round Rock, TX 78664 (512) 248-3252
Childcare	Workforce Solutions Rural Capital Area – Child care Services 1101 Arrow Point Dr #401, Cedar Park, TX 78613 (512) 260-1937
Legal	Texas Legal Services Center 2101 S IH 35 Frontage Rd., Austin, TX 78741 (800) 622-2520
	Volunteer Legal Services – Central TX 1033 La Posada Dr #374, Austin, TX 78752 (512) 476-5550
Food Pantry	Hutto Community Food Pantry 206 E Live Oak St, Hutto, TX 78634 737-808-2620
	Round Rock Area Serving Center 1099 E Main St , Round Rock, TX 78664 512-244-2431
	Shepherd's Heart - Taylor 410 W 7th St, Taylor, TX 76574 (512)352-5553
	Seventh Day Adventist Round Rock 4 Applegate Circle, Round Rock, TX 78664 (512) 388-7870
	Pflugerville First UMC 500 E Pecan St., Pflugerville, TX 78660 512-251-2575
Utility and Rental Assistance	Hill Country Community Ministries 1005 Lacy Drive, Leander, Texas 78641 512-259-0360
	Madella Hillard Community Center 803 West 8th Street, Georgetown, Texas 78626 512-930-0873
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	St. Patrick Catholic Church 2500 Lemmer Loop, Hutto, Texas 78634 512-759-3712 Free for Government Employees affected by the Shutdown
Transportation	Capital Metro 2910 E. 5th St., Austin, TX. 78702 512-474-1200 Free fares for MetroBus, MetroAccess, MetroRail Government Employee ID is required  Lyft, 1021 E. 7th St. Suite #102 Austin, TX 78702 \$20 gas card to Lyft drivers who are federal employees *while supplies last
Utilities	Austin Utilities 1800 Lavaca St, Austin, TX 78701 512-494-9400
Miscellaneous	Austin Diaper Bank 1625 Rutherrord Ln. Austin, TX 78754 Monday through Friday 8:30am to 5:00pm Free diapers and wipes

# Marshall:

To see what services you qualify for you can go on yourtexasbenefits.com, the SNAP program – food program, TANF – Temporary Assistance to Needy Families, Health Care, Support Services and WIC..You can apply online at that site

Food Pantry	Mission Marshall 2109 S Washington Marshall, Tx 75670 903-472-4944 Operating Hours Monday 5-7pm, T-Th. 10-1:30pm, first Saturday 9-12pm.  Mission Texarkana 903-792-1301 (meals, utility bills, medicine, groceries, lodging and travel)  Lone Star Card, EBT Card, Food Stamp Card 800-777-7328
Health Services	Genesis PrimeCare 805 Lindsey Dr. Marshall, Tx 75670 903-938-1146 Operating Hours – M, T, W – 7am-7pm, Thurs-Fri 8am-5pm.  Harrison County Health Department 805 Lindsey Dr. Marshall, TX 75670 903-938-1146 Operating Hours M-W 7am-7pm, Thurs-Fri 8am-5pm (Good for STD Testing, vaccinations and free Condoms)  Harrison County Indigent Health 903-935-8416  Health and Human Services 903-753-0083 (SNAP, TANF, Medicaid)  Longview Wellness Center 903-758-2610  Marion County Indigent Health 903-665-2161  Marshall Pregnancy Resource Center 903-938-8378

Mission Texarkana 903-792-1301 (meals, utility bills, medicine, groceries, lodging and travel) Prescription help 903-927-6665 Special Health Resources 903-234-8808 (Rehabilitation) Special Health Resources 903-792-5924 (Adult Dental) Texas health Steps 877-864-8377 Texaswearscondoms.com Free condoms shipped to your door Samaritan Charities 903-793-0011 (Texarkana thrift store and medicine) Transportation 877-633-8747 Medical Transportation WIC 855-827-3748, 800-942-3678, 903-236-7383 Housing Hope Haven Home for Women (Longview) 903-234-2583 Hwy 80 Rescue Mission (Longview) 903-758-2610 (Men's shelter) Jefferson Housing Authority (Jefferson)

\*Call 211 or go to 211texas.org for additional resources in your area.\*

903-665-2671 (Low cost shelter) Linden Housing Authority 903-756-5901 (Low cost shelter)

Longview Housing Authority 903-237-1235 (Low cost shelter)

Marshall Housing Authority 903-938-0717 (Low cost shelter)

Mission Texarkana 903-792-1301

(meals, utility bills, medicine, groceries, lodging and travel)

My Friend's house 903-938-1918

(Marshall Homeless shelter, thrift shop, clothes closet and meals)

Women's Center of East Texas Gregg County (Longview) 903-757-3344, 903-295-7526, 800-441-5555 (Emergency Shelter, Crisis Intervention and Legal Support)

Women's Center of East Texas Harrison County 903-934-9661, 800-441-5555 (Emergency shelter, Crisis intervention and legal support)

Women's Center of East Texas Rusk County (Henderson) 903-657-7363, 800-441-5555 (Emergency Shelter, crisis intervention, legal support and Hope's closet)

#### **Counseling Services**

Angela Bross TSTC Counselor 903-923-3318

Alanon – AA 903-753-7633

American Red Cross 903-753-2091

	Christus Good Shepherd Medical Center 903-927-6000
	Community Health Core 903-757-1106
	Safeline 800-723-3546
Utility Assistance	Greater East Texas Community Health 903-758-5674
	Mission Texarkana 903-792-1301 (meals, utility bills, medicine, groceries, lodging and travel)
Legal Services	Lone Star Legal Services 903-758-9123
	Women's Center of East Texas Gregg County (Longview) 903-757-3344, 903-295-7526, 800-441-5555 (Emergency Shelter, Crisis Intervention and Legal Support)
	Women's Center of East Texas Harrison County 903-934-9661, 800-441-5555 (Emergency shelter, Crisis intervention and legal support)
	Women's Center of East Texas Rusk County (Henderson) 903-657-7363, 800-441-5555 (Emergency Shelter, crisis intervention, legal support and Hope's closet)
Financial Assistance	Salvation Army (Longview) 903-215-8463
	SS Administration (Marshall) 800-772-1213
	Texas Workforce Commission and Vocational Rehab 903-935-7814 (Employment Services and Unemployment Income benefits)
	Texas Workforce Commission 903-758-1783

	(Employment Services and Unemployment Income Benefits)
	STAR Program 800-964-2777
Utility Assistance	Tri-County Community Action 903-934-9892
Veteran's Services	Veteran's Administration 800-827-1000
Phone Services	Assurance Phones 800-833-8333, 800-898-4888 (Free Cell Phones)
	Q-Link 855-754-6543

North Texas:	
Housing	Waxahachie Housing Authority 208 N Patrick St. Waxahachie, Texas 751655 972.937.5730
	Manna House of Midlothian 3241 Robinson Rd Suite A Midlothian, TX 76065 972.775.1800
	Housing Authority of Ennis 200 Arnold St. Ennis, TX 75119 972.878.7451
Medical	HOPE Clinic 411 E Jefferson St. Waxahachie, TX 75165 972.923.2440 County Indigent Program 972.825.5292
Counseling/Mental Health	Lakes Regional MHMR Center 101 Executive Ct #200 Waxahachie, TX 75165 972.937.7660  Counseling Center – Ellis County 6350 S. Interstate 35 East Service Road
Children Saminas	Waxahachie, TX 75165
Childcare Services	ChildCareGroup 1420 W Mockingbird Ln Suite 300 Dallas,TX 75247 214.630.7911
	Workforce Solutions - North Central Texas 1300 Teasley Lane

	Denton, TX 76202 940.382.6712
Legal	Legal services of Ellis County 110 E Main St. #200 Waxahachie, TX 75165 972.923.3344
Food Pantry	Calvary Baptist Food Pantry 214.535.4926
	Goodness And Grace Food Pantry 310 Clark Road Cedar Hill, TX 75104 972.775.6401
	Waxahachie Care Services 1208 Ferris Ave Waxahachie, TX 75165 972.923.2273
	Salvation Army 620 Farley St. Waxahachie, TX 75165
Utility and Rental Assistance	Waxahachie Care Services 1208 Ferris Ave Waxahachie, TX 75165 972.923.2273
	Helping Hands of Ennis 604 NE Main St. Ennis, TX 75119 Free for Government Employees Affected by Shutdown
Food	Potbelly 1201 Elm St. Ste LL09 Dallas , TX 75270 214.573.8727 BOGO sandwiches to federal employees carrying their ID
	Whataburger 604 Dallas Hwy Waxahachie, TX 75165

\*Call 211 or go to 211texas.org for additional resources in your area.\*

	972.938.8707 Free Breakfasts
Utilities	TXU Energy/Oncor 1220 E Pleasant Run Rd DeSoto,TX 75115 888.313.6862
Misc.	Hope Supply Co 10480 Shady Trail Ste 104 Dallas, TX 75220 214.630.5765

<u>Sweetwater:</u>	
Food Pantry	Nolan County Welfare Office – Food Pantry 100 E. 3rd St., Ste. 302B Sweetwater, TX 79556 (325) 235-2223
Housing	Sweetwater Public Housing Authority 1217 Coral Dr. Sweetwater, TX 79556 (325) 235-1764
Medical	Mitchell County Hospital 997 W. Interstate 20 Colorado City, TX 79512 (325) 728-3431
Counseling/Mental Health	West Texas Center for MHMR 1200 Henderson St. Sweetwater, TX 79556 (325) 235-4911
Childcare	Sweetwater Workforce Center 1105 Bell St. Sweetwater, TX 79556 (325) 235-4324
Utility and Rental Assistance	Nolan Neighborhood Center 1101 Bell St, Ste B Sweetwater, TX 79556 (325) 236-9201

<u>Waco:</u>	
Housing	Waco Housing Authority & Affiliates 4400 Cobbs Drive Waco, Texas 76710 (254) 752-0324  Hill County Section 8 Office 216 So. Covington Hillsboro, TX 76645  Somervell County Section 8 Office 101 N. E. Bernard Street Glen Rose, TX 76043
Medical	McLennan County Health Services 204 N 7th Street Waco, Texas 76701  Waco Family Health Center 1600 Providence Dr. Waco, TX 76707 254-313-4200  Austin Avenue Clinic 110 S 12th St. Waco, TX 76701 254.313.6350  Bellmead Community Clinic 3400 Bellmead Dr. Waco, TX 76705 254.313.5400  West Waco Community Clnic 600 W State HWY 6 Waco, TX 76712 254.313.6700  Women's Health Center 120 Hillcrest Medical Blvd Waco, TX 76712

	254.313.6500
	United Way – Waco 1516 Austin Ave Suite 2 Waco, TX 76701
Counseling/Mental Health	MHMR – Waco 110 S. 12th St Waco, TX 76703 254.752.3451
	MHMR Crisis Treatment Center 301 Londonderry Dr. Waco,TX 76712 254.867.6550
	Waco Advocacy Center 2323 Columbus Ave Waco, TX 76701 254.752.9330
	Family Counseling & Children's Services 1600 Providence Dr. Waco, TX 76707 254.313.4500
Childcare Services	EOAC 500 Franklin Ave Waco,TX 76701 254.753.0331
	Workforce Solutions – Heart of Texas 1416 S New Road Waco, TX 76711
Legal Services	Lone Star Legal Aid 900 Austin Ave Waco, TX 254.756.7944
	Great Waco Legal Services 1624 Colcord Ave. Waco, Texas

	254.733.2828
Food Pantry	Central Texas Food Bank 6500 Metropolis Dr, Austin, TX 78744 512.282.2111 *On TSTC Campus – 3 rd Tuesday of every Month*  Caritas of Waco
	300 S. 15th Street Waco, TX 254.753.4593
	Salvation Army 4721 W. Waco Dr Waco,TX 254.756.7271
	Salvation Army Community Kitchen 300 Webster Ave Waco, TX
	Church of the Open Door 900 N. Loop 340 Waco, TX 76705 254.799.2656
	Shepherds Heart of Elm Mott 4701 Old Dallas Rd Waco, TX 76705 254.227.0251
Utility and Rental Assistance	Caritas of Waco 300 S. 15th St Waco, TX 254.753.4593
	Columbus Avenue Baptist Church 1300 Columbus Ave. Waco, TX 254.537.9096
	EOAC

512 Franklin Ave. Waco, TX 254.756.0954
Salvation Army 4721 West Waco Dr. Waco, TX 254.756.7271