

Date: 9/22/2025

From: Water Treatment Division, Infrastructure Services

Notice: Temporary Water System Cleaning – Switch to Free Chlorine

The City of Waco will perform routine system maintenance to keep your water clean and safe. This system-wide cleaning will take place **October 20 – November 17, 2025**.

During this time, we'll temporarily change the disinfectant in your water from **chloramine** to **free chlorine**. This is a normal and widely used process that helps remove organic buildup in pipes caused by things like warm weather and water sitting in the system. Doing this keeps water quality high, reduces future maintenance, and extends the life of the water system.

You may notice a slight change in taste or smell while we use free chlorine. **Your water is still safe to drink and use.** These changes are temporary and will go back to normal once the process is complete.

Have questions? Call us at **(254) 299-CITY (2489)** or use the **MyWaco app**.